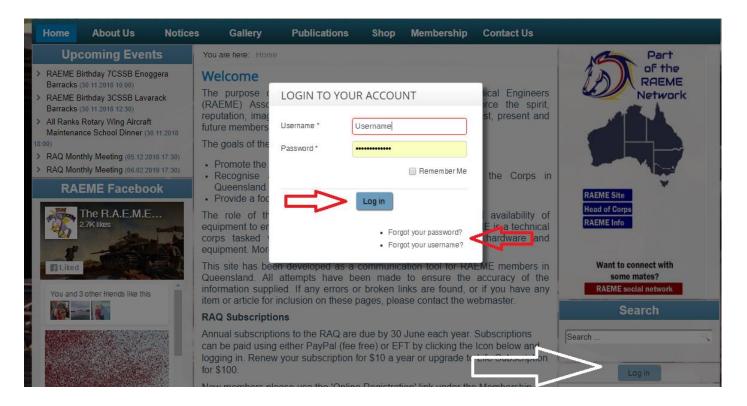
RAQ Membership Portal

When you become a member of RAQ, you have access to a range of membership functions on the RAQ Website. These are the instructions for use.

HOW TO LOGIN

- 1. To Log in, click the login button under the search bar, a 'login to your account' box will appear. Enter your provided username and password and click log in. If successful, the login box will change and show 'Hi, Your.Name'.
- 2. If you have forgotten your Username or Password, click on the "Forgotten your password or username" link and follow the instructions. If neither of these work, please contact the <u>webmaster</u>



CHANGE YOUR PASSWORD OR PRIMARY EMAIL ADDRESS

 To Change your Password or Primary Email Address details hover your mouse pointer over the "Membership" tab (see the image below), a drop-down box with membership options will appear. Hover your pointer over "My Details" and the details box will appear, hover your pointer over "My Login Details" and click this link.

Important Note: On first log in, if a temporary password has been provided to you by the RAQ, you must change your password.

2. To change either your password or primary email address, enter these details and press submit at the bottom of the page.

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TO VIEW, RENEW OR CHANGE MEMBERSHIP SUBSCRIPTION DETAILS

1. To view Membership Subscription details, hover your mouse pointer over the "Membership" tab, a drop-down box with membership options will appear. Hover your pointer over "My Details" and the details box will appear, Hover over "My Membership" and click this link (see below)

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2. Your subscription level will be displayed. To view your subscription, click on the Annual or Life Subscription link (see the image overleaf).

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- 3. Your Subscription details are displayed. To renew your Annual Subscription, click on this button and complete the details (see the image below).
- 4. To cancel your membership click on this button, and complete the actions (see the image below).

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TO VIEW, UPDATE OR CHANGE PERSONAL MEMBERSHIP DETAILS

1. To view Membership Personal details, hover your mouse pointer over the "Membership" tab, a drop-down box with membership options will appear. Hover your pointer over "My Details" and the details box will appear, Hover over "My Membership Detail" and click this link (see below)

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2. To update your personal details, including adding an alternate email address and email subscription preferences, change/edit any details, click Save to confirm any changes (see the image below).

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TO VIEW MEMBER ONLY CONTENT

1. To View Member Only Content. Hover your mouse pointer over the "Membership" tab, a dropdown box with membership options will appear. Hover your pointer over "Members Only" and click this link (see below). Note Member only content can only be view once logged in.



TO LOGOUT

1. Under the "search box" Click on the Membership Name Tab, a log out box will appear. To log out click "logout".

